**General context :**

The scene takes place in the computer room of a university library. The entrance to the university library is through the reception desk, where the librarians' office is located, in front of the entrance. The computer room is a few metres further on the right. The computer stations are arranged in a straight line, in 2 parallel lines with 10 computers per line. The photocopier is at the end of the second line of computers.

A student enters the reception area, he wants to us a computer station because he needs a software licence which is not available on his personal computer.

Show the context :

« For a university assignment, you need the software "...INSERT A SOFTWARE’S NAME..." which you do not have on your computer. Your teacher has told you that the computers in the university library computer room have a licence for this software. You go to the BU to start your assignment. »

**Dialogues**

**1) The student settles in**

**1.1)**

*Introduction of the scene :*

– Documentalist : « Hello, welcome. »

– Student : Choice to be made

* 1.1.1) "Hello", without looking at the librarian.
* 1.1.2) "Hello", looking at the librarian.
* 1.1.3) Do not answer and continue on your way.

*Consequence of choices 1.1.X) :*

–If 1.1.1) : 1.1.1.1) The student continues to a computer station, without looking at the librarian. No choice to be made, go to 1.2).

– If 1.1.2) : The student looks at the librarian who is about to tell him something.

* Librarian : « If you need any information, I am available, do not hesitate. »
* Student : Choice to be made
  + 1.1.2.1) « Thanks, that's nice. »
  + 1.1.2.2) « No, it's all good, thanks. »
  + 1.1.2.3) « Yes, I have a question (The student approaches the librarian to ask her a question): Can we use the computers in the computer room freely? »

*Consequence of the choice*s*1.1.2.X) :*

– If 1.1.2.1) : 1.1.2.1.1) The student leaves the reception and starts looking for a computer station. No choice to be made, go to 1.2).

– If 1.1.2.2) : 1.1.2.2.1) The student leaves the reception and starts looking for a computer station. No choice to be made, go to 1.2).

– If 1.1.2.3)*: 1.1.2.3.1)* – Librarian: « Yes indeed, you can use the computers. » No choice to be made, go to 1.2).

– If 1.1.3) : 1.1.3.1) : The student continues to a computer station, without looking at the librarian. No choice to be made, go to 1.2)..

* Show a « tip » : « When you enter a BU, the person at the reception desk works here and is available to give you information, so it is common practice to greet them. A 'hello' in response to theirs is sufficient, if they don't say 'hello', you can initiate it. »

**1.2)**

**Core of the problem**

Show the context:

"You move further into the room and look for a place to set up. The software you need for your exercise is accessible through your personal session. So any workstation will do. As you look around the room, you quickly realise that, with the exception of one computer that is out of order, there is only one empty seat. You also notice that there are no board separating the desks from each other. Moreover, on either side of the available space, two students, half-busy on their respective computers, are chatting happily at a volume that you find quite high for such a place. »

Choice to be made :

* 1.2.1) There is no room for me here, I'll look elsewhere.
* 1.2.2) Move towards the available position

*Consequence of the choice*s*1.2.X) :*

If 1.2.1), show : "You decide to turn back while thinking of an alternative for your work. As you pass through the entrance, the librarian, seeing you lost in thought, calls out to you.

* Librarian: "Excuse me. You seem to be looking for something, can I help you?
* Student: Choice to be made:
  + 1.2.1.1) "Yes, I would have needed access to the software "**SOFTWARE NAME**" I understand it is on the student sessions. Do you know how I could access it?
  + 1.2.1.2) : "I was looking for a free computer, but students are making a lot of noise around the only one that seems to be available."
  + 1.2.1.3) : Say "No, thank you, that's fine" and go back to the room. (Student goes back to the room)

*Consequence of the choice*s*1.2..1.X) :*

If 1.2.1.1): 1.2.1.1.1): Documentalist: "Of course, the computers in the computer room are available for that. Um, it's very busy today. Come back to see me if you can't find a place. » Choice to be made:

* + 1.2.1.1.1.1) : Student: "That's right, when I passed by I saw that there were none."
  + 1.2.1.1.1.2) : Student: Answer "OK, thank you" and return to the room (Student returns to the room)
  + 1.2.1.1.1.3) : Student : Do not answer and return to the room (Student returns to the room)

Consequence of the choices 1.2.1.1.1.X) :

If 1.2.1.1.1.1): 1.2.1.1.1.1): Librarian: "I will accompany you."

Show text: "The librarian, at these words, gets up and leads you to the computer area. Noticing immediately the two students around whom there is a very lively atmosphere, she approaches. Silence is quickly established and only a simple reminder of the essential rules of the library is necessary. She then took the opportunity to question them. »

* Documentalist: "This computer doesn't seem to be used. Would it be possible for you to release it?" (The tone leaves little room for discussion. The students do this, log off and let the student access the computer). No choice to make, go to 1.3

If 1.2.1.1.1.2): 1.2.1.1.1.2.1) Show 'You are returning to the computer room'. No choice to make, go to 1.2.2)

If 1.2.1.1.1.3): 1.2.1.1.1.3.1) : Same as 1.2.1.1.1.2.1)

If 1.2.1.2): 1.2.1.2.1) : Same as 1.2.1.1.1.1)

If 1.2.1.3): 1.2.1.3.1) : Same as 1.2.1.1.1.2.1)

If 1.2.2)

Show text: "Seeing you approach, the two students pause, although one cannot find the means to calm his laughter and does not seem quite able to converse with you. The other questions you with his eyes. » Choice to be made:

* 1.2.2.1) Sit at the available computer table.
* 1.2.2.2) : Student: Addressing the students sitting around the available station: "Excuse me. Is this seat free? »
* 1.2.2.3) Student: Addressing the students sitting around the available position: "Excuse me. I think you should keep your voice down, you might disturb the others. »

Consequences of choices 1.2.2.X) :

If 1.2.2.1): 1.2.2.1.1): Show "The students fall silent. After a moment of confusion, the student on your left recovers. »

* Student on the left: "Sorry, but there is already someone on this computer."

Show text: "You do indeed notice that a session is connected. However, no software or browser seems to be open on it. You also notice that there is no equipment cluttering up the desktop. This does not suggest a very committed work. » Choice to be made:

* + 1.2.2.1.1.1) : Stand up
  + 1.2.2.1.1.2) : Student: "This is the only place I found available. It's really not possible for me to use it? »
  + 1.2.2.1.1.3) : Student: "Sorry, I thought the computer was free. »

*Consequences of choices 1.2.2.1.1.X) :*

If 1.2.2.1.1.1): 1.2.2.1.1.1): Show text: "You stand up. As you turn to walk away, you come face to face with a person you had not heard approaching. She seems surprised to see you coming out of this place. » Choice to be made :

* + - 1.2.2.1.1.1.1) Student: "Sorry, I thought the computer was free. »
    - 1.2.2.1.1.1.2) Student: Say nothing and wait for a reaction from the student who has just arrived. »

*Consequences of choices 1.2.2.1.1.1.X) :*

If 1.2.2.1.1.1.1.1): 1.2.2.1.1.1.1): Student who has just arrived: "No worries" (The student pauses, seems to hesitate for a moment, then resumes.) " Anyway, we didn't need it. If you want we can leave you one. »

Show text: "You nod, the student on the left turns to his computer and logs off. He stands up and leaves the room to you. You simply thank him. » No choice to make, go to 1.3)

If 1.2.2.1.1.1.1.2): 1.2.2.1.1.1.2.1) Show text: "Although you are avoiding his gaze, you cannot find an opening to slip away. A quick glance at the two members of his study group is enough for him to interpret the situation."

- Student who has just arrived: "The room is full. If you want a computer we can leave one for you if you want. »

Show text: "You nod, the student on the left turns to his computer and logs off. He stands up and leaves the room to you. You simply thank him for it." No choice to make, go to 1.3)

If 1.2.2.1.1.2): 1.2.2.1.1.2.1): - Student on the left: "Ah, no. A friend will come back. On the other hand, we don't really need three computers. If you want I can leave you mine.

Show text: "You nod, the student on the left turns to his computer and logs off. He stands up and leaves the room to you. You simply thank him. No choice to make, go to 1.3)

If 1.2.2.1.1.3): 1.2.2.1.1.3.1): Same as 1.2.2.1.1.2.1)

If 1.2.2.2): 1.2.2.2.1) Same as 1.2.2.1.2.1)

If 1.2.2.3): 1.2.2.3.1) - Student on the left (with a detached air): "Hum. Sorry." Then resume at 1.2.2) without the possibility of 1.2.2.3)

1.3)

Show: "You have successfully logged out of the previous user's session and now want to log in to your session. You enter your username but can't remember your password, so you are looking for a way to retrieve it or log in another way. »

Choice to be made :

1.3.1) Ask for help from students sitting around the available computer

1.3.2) Ask the librarian for help.

1.3.3) Go home.

Consequences of choices 1.3.X):

If 1.3.1): 1.3.1.1): - Student: "Excuse me, I forgot my login password, could you please lend me yours?

- Other student: "Yes, no problem, but don't forget to log out when you're done. »

- Student: "Okay, thank you, that's very kind of you. «

Show: "The student logs in to their session, you can start working. » No choice to make, go to 2)

If 1.3.2): 1.3.2.1):

*The student joins the librarian.*

* Student: "Excuse me, I forgot my password to log in to my session, can you help me to log in? »
* Librarian: "Yes I can help you. I have access codes for students who have forgotten their password. I will need your student card. »
* Student: Very well, thank you for your help. Here is my student card. »

Show: "The librarian allows you to log in, you can start working. » No choice to make, go to 2)

If 1.3.3): 1.3.3.1): Show a "tip": "The librarian, whose office is located at the library reception desk, is at your disposal to give you information or help you. Do not hesitate to ask her if you encounter any difficulties. » Resume at 1.3.2.1)